



Priority 4

Objective 1:

Equity of access for all residents



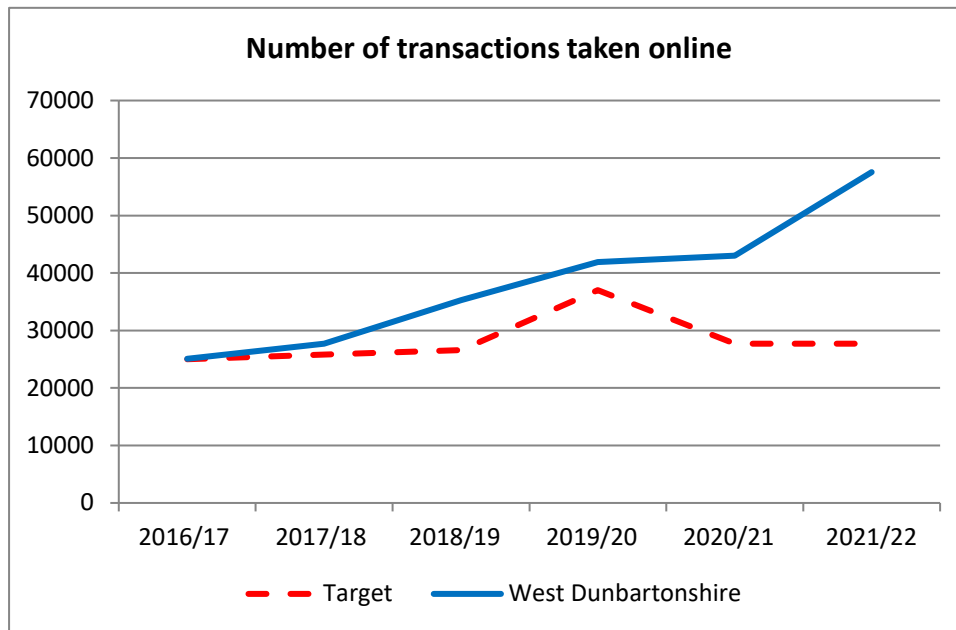
Indicator:

Number of transactions undertaken online



Target:

27,687



What does the data say?

Results for 2021/22 show that this measure continues to perform very well and performance has further improved from the previous year and exceeded the 2021/22 target.

With the increased use of the online payment system including payment integration and additional online forms to enable citizens to self-serve at a time that suits them, this allows for greater convenience for citizens.