

Priority 3



Objective 1:

Strong and active communities



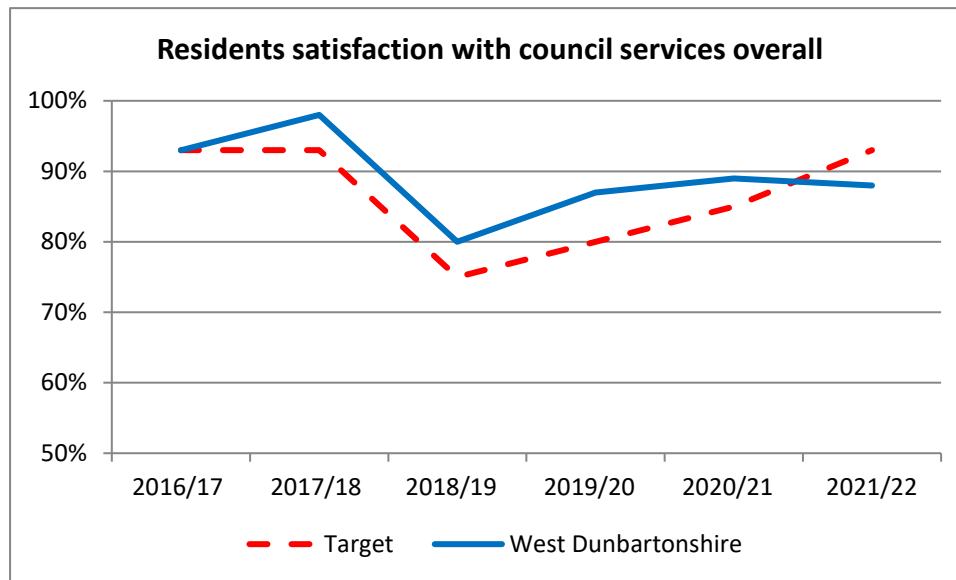
Indicator:

Residents who report satisfaction with council services



Target:

93%



What does the data say?

The results show a fall in the satisfaction level from the previous year by 1% point. The target set for 2021/22 was not met.

Resident satisfaction is taken from the Customer Telephone survey using random sampling and work continues to identify any areas whereby Council services fall below a good standard of satisfaction.