

STRATEGIC PRIORITY

Our Council – Inclusive and Adaptable

Performance Indicator	2027 target
% of Council employees satisfied with WDC as a place to work	↑
% employee attendance improvement rate (teachers & local govt.)	↑
Rent collected as a % of total rent due	↑
Cost of collecting council tax per dwelling £	↑
% of income due from council tax received by the end of the year %	↑
No. of transactions undertaken online	↑
Income generated as a % of total revenue budget	↑
% of residents who are satisfied with the Council website	↑
% of stage 1 complaints responded to within 5 working days.	↑
% of residents who feel the Council communicates well with them	↑
Residents satisfaction with Council services overall	↑
% of committee agendas published within standing order timescales	↑