

Strategic Plan 2017-2022 Quarterly Report



Priority 1. A strong local economy and improved job opportunities

Performance Indicator	Q1 2021/22			Q2 2021/22			Q3 2021/22			Q4 2021/22		
	Status	Value	Target	Status	Value	Target	Status	Value	Target	Status	Value	Target
% of households that are workless		19%	22%		19%	22%		19%	22%		19%	22%
% of procurement spent on local enterprises (assessed by LGBF)	Not measured for Quarters			Not measured for Quarters			Not measured for Quarters			Not measured for Quarters		
Average Total Tariff SIMD Quintile 1	Not measured for Quarters			Not measured for Quarters			Not measured for Quarters			Not measured for Quarters		
Average Total Tariff SIMD Quintile 2	Not measured for Quarters			Not measured for Quarters			Not measured for Quarters			Not measured for Quarters		
Average Total Tariff SIMD Quintile 3	Not measured for Quarters			Not measured for Quarters			Not measured for Quarters			Not measured for Quarters		
Average Total Tariff SIMD Quintile 4	Not measured for Quarters			Not measured for Quarters			Not measured for Quarters			Not measured for Quarters		
Average Total Tariff SIMD Quintile 5	Not measured for Quarters			Not measured for Quarters			Not measured for Quarters			Not measured for Quarters		
Employment rate	Not measured for Quarters			Not measured for Quarters			Not measured for Quarters			Not measured for Quarters		
Number of businesses given advice and assistance to start up through Business Gateway		42	50		63	50		43	50		53	50
Percentage of school leavers in positive and sustained destinations	Not measured for Quarters			Not measured for Quarters			Not measured for Quarters			Not measured for Quarters		

Priority 2. Supported individuals, families and carers living independently and with dignity

Performance Indicator	Q1 2021/22			Q2 2021/22			Q3 2021/22			Q4 2021/22		
	Status	Value	Target	Status	Value	Target	Status	Value	Target	Status	Value	Target

Performance Indicator	Q1 2021/22			Q2 2021/22			Q3 2021/22			Q4 2021/22		
	Status	Value	Target	Status	Value	Target	Status	Value	Target	Status	Value	Target
% of council dwellings that meet the Scottish Housing Quality Standard	Not measured for Quarters			Not measured for Quarters			Not measured for Quarters			Not measured for Quarters		
% of council rent that was lost due to houses remaining empty		1.07%	0.88%		1.17%	0.88%		1.27%	0.88%		1.29%	0.88%
Number of new supply social housing for rent		291	290		125	120		31	30		59	140
Percentage of Children living poverty (after housing costs)	Not measured for Quarters			Not measured for Quarters			Not measured for Quarters			Not measured for Quarters		
Percentage of Households in Fuel Poverty	Not measured for Quarters			Not measured for Quarters			Not measured for Quarters			Not measured for Quarters		
Percentage of local people with increased or sustained income through reduced debt liability/debt management	Not measured for Quarters			Not measured for Quarters			Not measured for Quarters			Not measured for Quarters		
Percentage of reactive repairs carried out completed right first time		89.66%	90%		88.15%	90%		84.74%	90%		87.51%	90%

Priority 3. Meaningful engagement with active, empowered and informed citizens who feel safe and engaged

Performance Indicator	Q1 2021/22			Q2 2021/22			Q3 2021/22			Q4 2021/22		
	Status	Value	Target	Status	Value	Target	Status	Value	Target	Status	Value	Target
% of council resources directed by communities	Not measured for Quarters			Not measured for Quarters			Not measured for Quarters			Not measured for Quarters		
% of residents who feel safe/very safe in their local community		91%	98%		94%	98%		90%	98%		93%	98%
% of residents who feel the Council communicates well with them		76%	78%		74%	78%		67%	78%		77%	78%
Average score for respondents who state they feel a sense of control and influence in relation to Council decision-making and service delivery	Not measured for Quarters			Not measured for Quarters			Not measured for Quarters			Not measured for Quarters		
Percentage of citizens who agree the Council listen to community views when designing and delivering services		74%	90%		61%	90%		57%	90%		72%	90%
Residents satisfaction with Council services overall		86%	93%		90%	93%		83%	93%		93%	93%

Priority 4. Open, accountable & accessible local government












Performance Indicator	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22
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	Status	Value	Target	Status	Value	Target	Status	Value	Target	Status	Value	Target
% of committee agendas published within standing order timescales		100%	98.2%		100%	98.2%		100%	98.2%		100%	98.2%
% of residents who report satisfaction with Council publications, reports and documents		95%	75%		94%	75%		87%	75%		97%	75%
CM4c: Percentage of council buildings in which all public areas are suitable for and accessible to disabled people		96.5%	92%		96.5%	92%		96.5%	92%		96.5%	92%
No. of transactions undertaken online		15,674	6,921		15,025	6,921		13,767	6,921		13,077	6,924
Percentage of citizens who are satisfied with the Council website		88%	85%		93%	85%		87%	85%		86%	85%

Priority 5. Efficient and effective frontline services that improve the everyday lives of residents

Performance Indicator	Q1 2021/22			Q2 2021/22			Q3 2021/22			Q4 2021/22		
	Status	Value	Target	Status	Value	Target	Status	Value	Target	Status	Value	Target
% of Local Government Benchmarking Framework performance indicators prioritised by the council that have improved locally	Not measured for Quarters			Not measured for Quarters			Not measured for Quarters			Not measured for Quarters		
% of total household waste that is recycled		34.26%	60%		38.43%	60%		34.9%	60%		34%	60%
% Residents satisfied with roads maintenance		41%	41.5%		36%	41.5%		34%	41.5%		40%	41.5%
CC2: Number of attendances per 1,000 population for indoor sports and leisure facilities		625	1,184		926	1,349		1,038	1,252		1,221	1,352
Income generated as a % of total revenue budget	Not measured for Quarters			Not measured for Quarters			Not measured for Quarters			Not measured for Quarters		
Percentage of Council employees who agree or strongly agree that in general, my morale at work is good	Not measured for Quarters			Not measured for Quarters			Not measured for Quarters			Not measured for Quarters		
Percentage of educational establishments receiving positive inspection reports		0%	0%		0%	0%		0%	0%			100%
Percentage of income due from council tax received by the end of the year %		29.3%	28%		54.51%	53%		80.4%	79%		94.53%	93.5%
Proportion of operational buildings that are suitable for their current use %		93.3%	93%		93.3%	93%		93.3%	93%		93.3%	93%
Sickness absence days per employee (local government)		3.77	2		4.9	2		4.86	2		5.24	2
Sickness absence days per teacher		1.08	1.3		1.38	1.3		2.95	1.3		4.1	1.3
Street Cleanliness Index - % Clean	Not measured for			Not measured for			Not measured for			Not measured for		

Performance Indicator	Q1 2021/22			Q2 2021/22			Q3 2021/22			Q4 2021/22		
	Status	Value	Target	Status	Value	Target	Status	Value	Target	Status	Value	Target
	Quarters			Quarters			Quarters			Quarters		

PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				