

Priority 5

Objective 1:

A continuously improving Council delivering best value



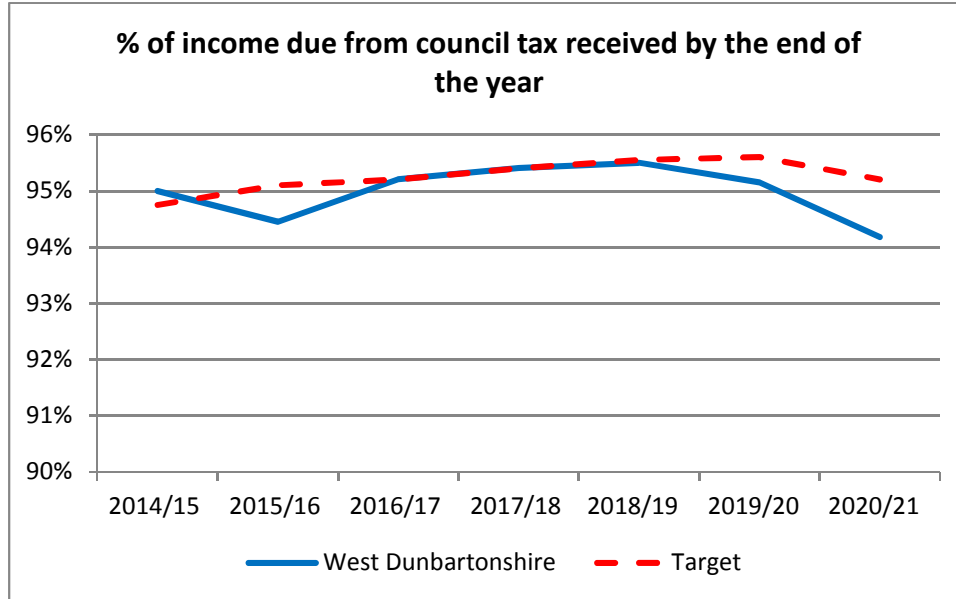
Indicator:

Percentage of income due from council tax received by the end of the year



Target:

95.2%



What does the data say?

Results for 2020/21 shows that target was not met by 1.02%.

The in year collection rate was impacted by Covid-19's impact on residents financial position. Various supports were introduced to support residents impacted by Covid-19, including extending arrangements in the next financial year.