

## Priority 3

### Objective 1:

Strong and active communities



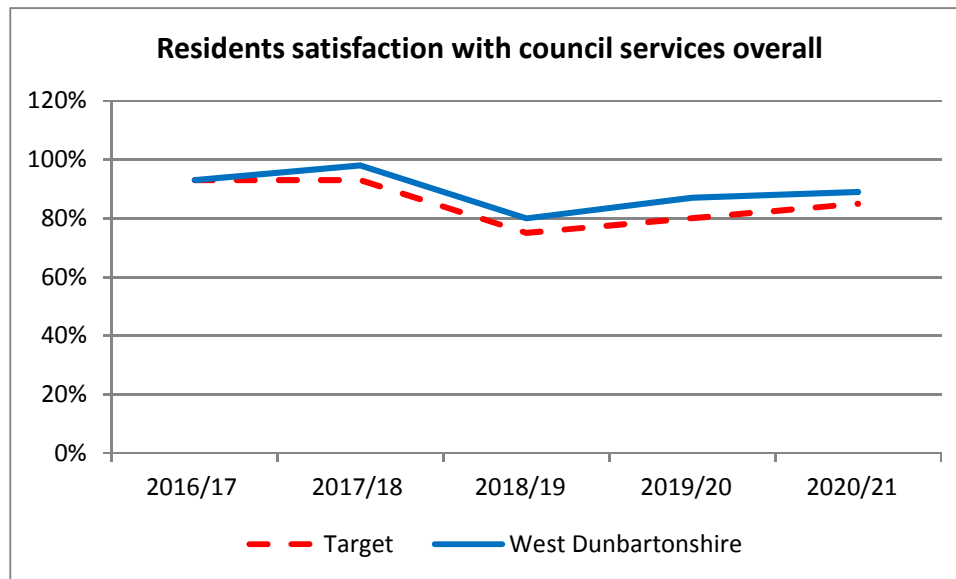
### Indicator:

Residents who report satisfaction with council services



### Target:

85%



#### ***What does the data say?***

The results show an improvement in the satisfaction level from the previous year by 2% points resident satisfaction with council services overall continues to exceed target.

Resident satisfaction is taken from the Customer Telephone survey using random sampling and work continues to identify any areas whereby Council services fall below a good standard of satisfaction.