

## Priority 2

### Objective 1:

More affordable and suitable housing options



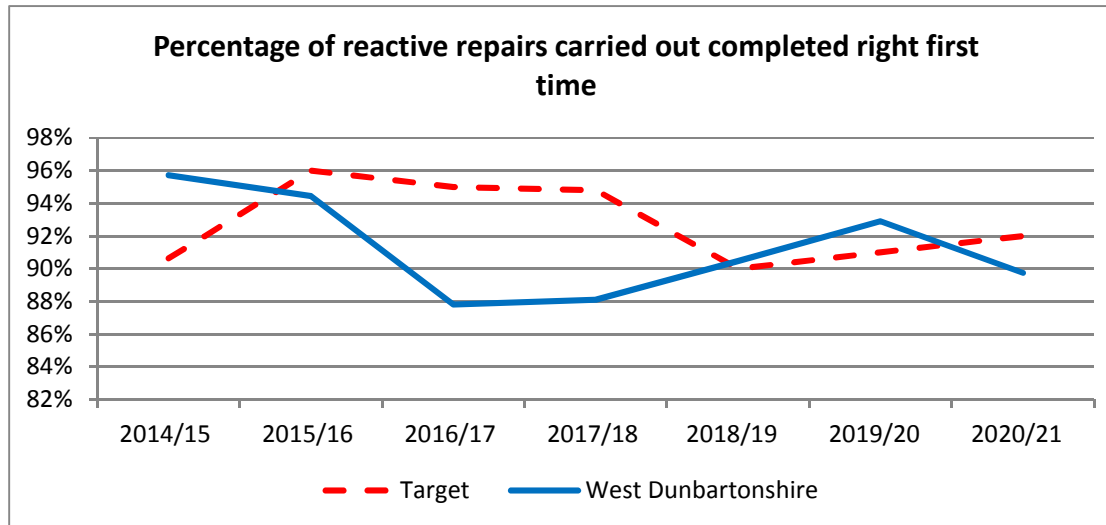
### Indicator:

Percentage of reactive repairs carried out completed right first time



### Target:

92%



#### ***What does the data say?***

The latest results for 2020/21 show a downturn in performance and is below the target.

The target was not met as a result of COVID-19. Building Services could not carryout non urgent / essential internal housing repairs for extended periods throughout the financial year due to the National restrictions in place in response to the coronavirus pandemic.