

## Priority 4

### Objective 1:

Equality of access for all residents



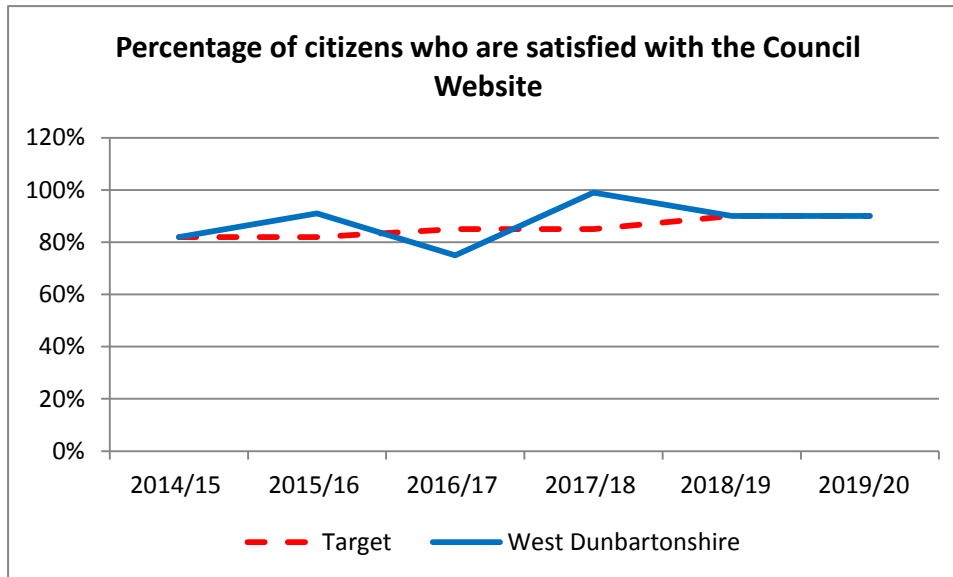
### Indicator:

% Percentage of citizens who are satisfied with the councils website



### Target:

90%



#### ***What does the data say?***

Results for 2019/20 show that satisfaction with the Council website has met the target and continue to maintain high satisfaction levels.

Progress continues on the Council Website to ensure all the content is up to date and relevant to the citizens. The functionality is continually being enhanced to improve the citizens journey.